



Contact

CONTACT ATFF

Thank you for your interest in the Africa Trading Free Flow Portal (ATFF). Whether you are an SME, exporter, buyer, logistics provider, financial institution, government agency, development partner, technology company, investor, media organization, or trade stakeholder, we welcome your enquiries and collaboration.

ATFF is committed to supporting businesses and institutions seeking to participate in AfCFTA-enabled trade and Africa's digital trade transformation.

GENERAL ENQUIRIES

For general information about ATFF, platform registration, user support, partnership opportunities, or institutional engagement, please contact us through the official channels below.

EMAIL

info@atfftrade.africa

PHONE

+234 8114445557

WEBSITE

www.atfftrade.africa

OFFICE ADDRESS

No 3 Indus Close, Wuse
2, Abuja, Nigeria, West Africa

CONTACT CATEGORIES

SME and Exporter Support

For help with registration, business verification, product listing, documentation, Rules of Origin support, buyer inquiries, logistics requests, and dashboard use.

Buyer and Importer Support

For assistance with supplier discovery, RFQ submission, product search, order inquiry, document requests, and supplier communication.

Logistics Partner Enquiries

For logistics companies interested in registering, listing trade routes, receiving shipment requests, submitting quotes, and supporting AfCFTA trade movement.

Finance Partner Enquiries

For banks, fintechs, export finance providers, insurance companies, and trade finance institutions interested in supporting SMEs on ATFF.

Government and National Node Enquiries

For ministries, AfCFTA offices, trade agencies, export promotion councils, SME agencies, customs/regulatory institutions, and chambers interested in National Node engagement or government dashboards.

Partnership and Institutional Collaboration

For organizations interested in strategic partnerships, development cooperation, technology integration, SME onboarding campaigns, export readiness programmes, or trade ecosystem collaboration.

Press and Media Enquiries

For interviews, press releases, media briefings, official comments, event coverage, or communication materials.

Technical Support

For login issues, dashboard errors, account verification problems, file upload challenges, notification issues, or other technical concerns.

SUPPORT TICKET OPTION

Registered users can also submit support tickets directly from their ATFF dashboard. Support tickets may be categorized by issue type and tracked until resolution.

IMPORTANT NOTICE

Please ensure that all enquiries include your full name, organization, country, contact details, and the nature of your request to allow ATFF to respond appropriately.

Start your trade journey or engage with ATFF today.

Visit: www.atfftrade.africa

REGISTER. CONNECT. TRADE. GROW.