

# Terms & Conditions – ZarooriJini

**Last Updated:** May 2026

Welcome to ZarooriJini, the official customer ERP and operational management platform operated by Zaroori Retail.

By accessing, registering, using, or continuing to use ZarooriJini, you agree to comply with and be legally bound by these Terms & Conditions.

## 1. About ZarooriJini

ZarooriJini is a digital ERP and customer management platform developed and managed by Zaroori Retail for handling operational workflows and marketplace-related services.

The platform may be used for marketplace onboarding management, task management, invoice generation, payment collection, client agreements, customer support, marketplace coordination, reporting, analytics, employee coordination, and AI-assisted operational workflows.

## 2. Eligibility

By using ZarooriJini, users confirm that they are legally capable of entering into binding agreements and that all submitted information is accurate and genuine.

## 3. User Accounts & Security

Users are responsible for maintaining login confidentiality, preventing unauthorized access, and ensuring secure usage of the platform.

## 4. Platform Services

ZarooriJini functions as a software-enabled operational and service management platform including dashboard access, workflow systems, agreement management, invoice management, customer support systems, and AI-enabled operational tools.

## 5. Payments, Billing & Invoices

All invoices generated through ZarooriJini shall be treated as official invoices issued by Zaroori Retail. Delayed payments may impact service timelines and access to services.

## 6. Digital Agreements & Approvals

Any agreement, quotation, consent, acknowledgment, OTP verification, or digital acceptance completed through ZarooriJini shall be considered legally valid and enforceable.

## **7. Confidentiality & Data Protection**

Operational workflows, reports, pricing structures, documentation, and business information available through ZarooriJini are confidential and protected.

## **8. Limitation of Liability**

Zaroori Retail shall not be liable for marketplace approval delays, third-party interruptions, technical downtimes, or marketplace policy changes.

## **9. Suspension & Termination**

Zaroori Retail reserves the right to suspend or terminate platform access for overdue payments, fraudulent activities, misuse, or policy violations.

## **10. Intellectual Property Rights**

All software systems, workflows, graphics, AI systems, and documentation remain the intellectual property of Zaroori Retail.

## **11. Governing Law**

These Terms & Conditions shall be governed under the laws of India and disputes shall fall under the jurisdiction of Ludhiana, Punjab courts.

## **12. Contact Information**

### **Zaroori Retail**

Ludhiana, Punjab, India

Website: <https://zarooriretail.com>

ERP Platform: <https://zaroorijini.com>

Contact Person: Rivant

Mobile: +91 70090 08423

Accounts Email: [accounts@zarooriretail.com](mailto:accounts@zarooriretail.com)

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