

Cancellation Policy – ZarooriJini

Last Updated: May 2026

This Cancellation Policy applies to services, ERP subscriptions, operational workflows, and marketplace-related services managed through ZarooriJini and operated by Zaroori Retail.

1. Service Cancellation Requests

Clients may request cancellation of services through official communication channels including email, ERP support tickets, or authorized account managers.

2. Cancellation Eligibility

Cancellation requests shall be reviewed based on agreement terms, project status, operational work completed, and active service utilization.

3. Active Services & Operational Charges

Completed operational work, marketplace onboarding activities, consultation services, ERP activation, cataloging, account management, and utilized service periods shall remain chargeable.

4. Pending Invoices

All pending invoices, dues, taxes, and operational charges must be cleared before service closure or account termination.

5. ERP Access & Data

ERP access may be suspended or revoked after cancellation depending upon agreement terms and operational status. Operational records, invoices, agreements, and compliance data may continue to remain stored for legal and accounting purposes.

6. Marketplace Services

Cancellation of marketplace services does not guarantee reversal of marketplace onboarding activities, advertising spend utilization, or third-party marketplace charges already incurred.

7. Refund Relationship

Any refund eligibility after cancellation shall remain subject to the official Refund Policy published by Zaroori Retail.

8. Company Rights

Zaroori Retail reserves the right to suspend or terminate services where payments remain overdue, misuse occurs, or agreement terms are violated.

9. Contact Information

Zaroori Retail

Ludhiana, Punjab, India

Website: <https://zarooriretail.com>

ERP Platform: <https://zaroorijini.com>

Contact Person: Rivant

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